ADDRESSING XENOPHOBIA IN SOUTH AFRICA

Drivers, Responses and Lessons from the Durban Untold Stories

Bethuel Sibongiseni Ngcamu and Evangelos Mantzaris

Addressing Xenophobia in South Africa

This page intentionally left blank

Addressing Xenophobia in South Africa: Drivers, Responses and Lessons from the Durban Untold Stories

BY

BETHUEL SIBONGISENI NGCAMU Nelson Mandela University, South Africa

AND

EVANGELOS MANTZARIS Mangosuthu University of Technology, South Africa



United Kingdom - North America - Japan - India - Malaysia - China

Emerald Publishing Limited Howard House, Wagon Lane, Bingley BD16 1WA, UK

First edition 2022

Copyright © 2022 Bethuel Sibongiseni Ngcamu and Evangelos Mantzaris. Published under exclusive licence by Emerald Publishing Limited.

Reprints and permissions service

Contact: permissions@emeraldinsight.com

No part of this book may be reproduced, stored in a retrieval system, transmitted in any form or by any means electronic, mechanical, photocopying, recording or otherwise without either the prior written permission of the publisher or a licence permitting restricted copying issued in the UK by The Copyright Licensing Agency and in the USA by The Copyright Clearance Center. Any opinions expressed in the chapters are those of the authors. Whilst Emerald makes every effort to ensure the quality and accuracy of its content, Emerald makes no representation implied or otherwise, as to the chapters' suitability and application and disclaims any warranties, express or implied, to their use.

British Library Cataloguing in Publication Data

A catalogue record for this book is available from the British Library

ISBN: 978-1-80262-480-9 (Print) ISBN: 978-1-80262-479-3 (Online) ISBN: 978-1-80262-481-6 (Epub)



ISOQAR certified Management System, awarded to Emerald for adherence to Environmental standard ISO 14001:2004.

INVESTOR IN PEOPLE

Certificate Number 1985 ISO 14001

Contents

List of Abbreviations	vi
About the Authors	viii
Introduction	1
Chapter One Localizing and Locating the Hidden Causes of Xenophobia and its Ramifications	5
Chapter Two Associating Xenophobia with Criminality: Is it a Fallacy?	27
Chapter Three Xenophobia, Media and the "Forgotten Dimensions"	61
Chapter Four Media Reporting of the 2015 Xenophobic Attacks in Durban	83
Chapter Five Biased and Falsified Reporting: The Government's Perspectives	109
Chapter Six Inter- and Intra-governmental Response: Unreported Government Response Capabilities	125
Chapter Seven A Multi-Stakeholder Response on the 2015 Xenophobic Attacks: The Hidden Government Perspectives	145
Chapter Eight Managing Shelters for the Displaced	165
Chapter Nine Social Cohesion and Social Justice: Can They Solve Xenophobic Attacks?	187

List of Abbreviations

ANC	African National Congress
NGOs	Non-Governmental Organisations
NATJOINTS	National Joint Operational and Intelligence Structure
PROVJOINTS	Provincial Joint Operational and Intelligence Structure
ACCORD	African Centre for the Constructive Resolution of Disputes
IDASA	Institute for Democracy in South Africa
CSVR	Centre for the Study of Violence and Reconciliation
SWOP	Society Work and Development Institute
CPF	Community Police Forum
RDP	Reconstruction and Development Programme
SANCO	South African National Civil Organisation
SASCO	South African Students Congress
SAMP	Southern African Migration Programme
ACC	African Centre for Cities
GCRO	Gauteng City-Region Observatory
IDRC	International Development Research Centre.
SAPS	South African Police
WHO	World Health Organization
UNHRC	United Nations Human Rights Commission
UNOCHA	United Nations Office for the Coordination of Humanitarian Affairs
SADTU	South African Democratic Teachers Union
MEC	Member of Executive Council
IFP	Inkatha Freedom Party
DMC	Disaster Management Centre
KZN	KwaZulu-Natal

SRG	Special Reference Group
GoTG	Gift of the Givers
MSF	Médecins Sans Frontières
CAR	Central African Republic
COGTA	Cooperative Governance and Traditional Affairs
UCT	University of Cape Town
SANDF	South African National Defence Force
CCGs	Clinical Commissioning Group
CBOs	Community Based Organisations
POP	Public Order Policing
NAP	National Action Plan
OECD	Organisation for Economic Co-operation and Development

About the Authors

Bethuel Sibongiseni Ngcamu holds two PhDs in Education and Public Management. He started his career as a Geography Teacher in a secondary school and joined the eThekwini Municipality as a Consultant to the City Manager on Research and a Management Advisor where he managed a myriad of projects and conducted change management interventions. He has a vast experience in universities as a manager, consultant and an academic where he has taught and published a number of empirical studies in different disciplines. His specializations include knowledge management, service delivery, performance management, disaster management, organizational development in universities and xenophobia. He has published peer-reviewed journal articles, three book chapters and seven peer-reviewed conference papers. He has won various best researcher awards at different universities.

Evangelos Mantzaris, Professor, completed an Honours in Political Science, Economics and Sociology with distinction at Panteios University, Athens. He completed a Masters in Sociology and a PhD at the University of Cape Town, in South Africa. At present, he is a Retired Professor at the Mangosuthu University of Technology. Since 2012, he is a Senior Researcher and Extraordinary Professor at the Anti-Corruption Centre for Education and Research at the University of Stellenbosch. Before 2012, he was a Research Professor at Mangosuthu University of Technology (MUT), a Director of Social Policy Programme at the University of Durban-Westville (UDW) and then the University of KwaZulu-Natal (UKZN), and a Researcher in the Sociology Department at UDW.

He has published eight full scale books in English and Greek, 30 peer-reviewed chapters in books (with four in press), over 80 journal articles, 12 peer-reviewed International Conference Proceedings, and has presented papers in over 70 national and international conferences.

He has completed 14 National Research Foundation, Human Science Research Council and university funded research reports, and over 30 technical reports for Provincial Government Departments, municipalities and NGOs.

He is a National Research Foundation Rated Researcher.

He has done research and completed reports on stokvels and banking, asset allocation in the stockbroker industry, interest rates and repercussion on the British pound, general and specialized funds, international fund allocation and unit trusts, liquidation and estates in the private sector.