



## Information & Knowledge Management Books

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## Effective Knowledge Work: Answers to the Management Challenge of the 21st Century

### Editors

**Klaus North**, Wiesbaden Business School, Wiesbaden, Germany

**Stefan Gueldenberg**, University of Liechtenstein, Vaduz, Liechtenstein

### Synopsis

According to Peter Drucker the most important challenge of management in the 21st century will be to increase knowledge worker productivity substantially. This book presents tried and tested methods, and concrete suggestions to analyse and design effective knowledge work. Each topic is accompanied by a self diagnosis, allowing the reader to assess their own situation. The authors include case studies to provide inspiration as to the “next practices” for shaping the future of knowledge work. Amongst others, the book addresses the following questions:

- What is knowledge work?
- What are strategies and methods for increasing productivity, quality, effectiveness and value of knowledge work?
- Can knowledge workers be managed, and if yes, how?
- How should ICT support be selected and utilised to best effect?
- What are adequate methods for measuring performance of knowledge workers?

This book bridges the gap between research and practice, presenting the current state of management concepts and research on knowledge work, and providing many best practice examples, and will appeal to management educators, students, trainers, HR professionals, consultants, and knowledge workers themselves.

# Facets of Knowledge Organization: Proceedings of the ISKO UK Second Biennial Conference, 4th-5th July, 2011, London

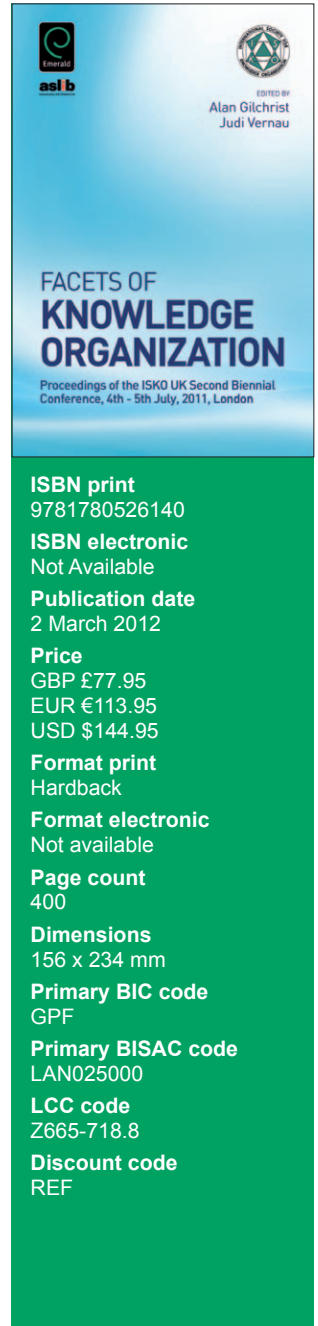
## Editors

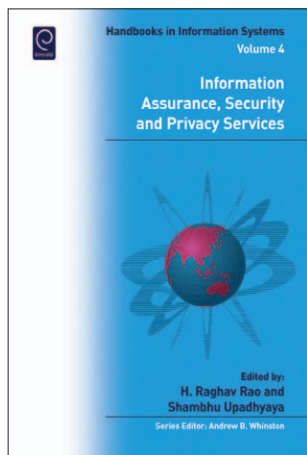
**Alan Gilchrist**, Cura Consortium, UK

**Judi Vernau**, Metataxis, London, UK

## Synopsis

The ISKO UK Biennial Conference, 4th-5th July 2011, London honoured the life and achievements of Brian C. Vickery. His influence on the development of the information profession is celebrated in this book, with contributions from over 50 authors to address research and developments in knowledge organization, ranging from the theoretical basis of information retrieval to the practical application of ontologies in driving news and sport presentation on the BBC website. ISKO UK is a not-for-profit scientific/professional association with the objective of promoting research and communication in the domain of knowledge organization, within the broad field of information science and related disciplines – [www.iskouk.org](http://www.iskouk.org)





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## Information Assurance, Security and Privacy Services

### Handbooks in Information Systems Volume 4

#### Editors

**H. Raghav Rao**, University at Buffalo, The State University of New York, USA

**Shambhu Upadhyaya**, University at Buffalo, The State University of New York, USA

#### Synopsis

The dual goal of the Handbook in Information Systems series is to provide a reference for the diversity of research in the field by scholars from many disciplines, as well as to stimulate new research. This volume, focusing on Information Assurance, Security and Privacy Services, consists of six sections. In the first part, contributors discuss Program Security, Data Security and Authentication, while the second section covers Internet Scourges and Web Security. Parts two and three concentrate on Usable Security and Human-Centric Aspects, along with Security, Privacy and Access Control whereas the final sections of the book examine Economic Aspects of Security, and Threat Modeling, Intrusion and Response.

#### Previous Volumes

Volume 3 ISBN: 9781848552647  
*Business Computing*

Volume 2 ISBN: 9780444519962  
*National Security*

# In Search of Knowledge Management: Pursuing Primary Principles

## Editors

**Annie Green**

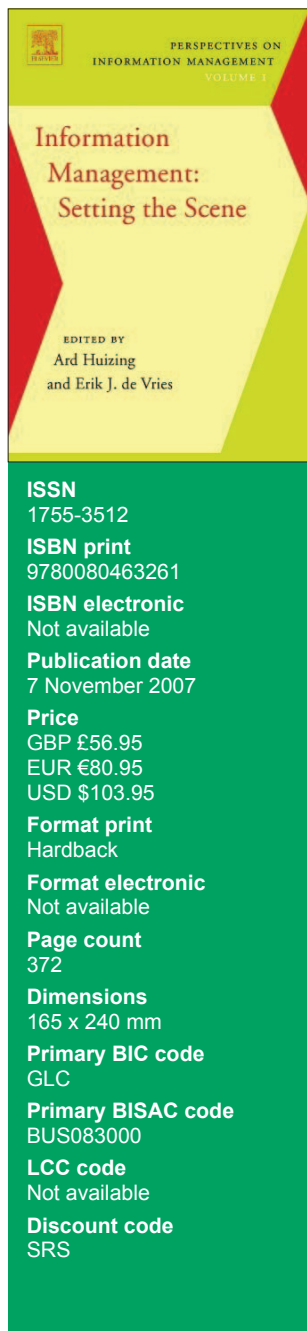
**Michael Stankosky**

**Linda Vandergriff**

## Synopsis

Written by highly-respected practitioners and scholars *In Search of Knowledge Management: Pursuing Primary Principles* offers research and practice insights into the emerging discipline and field of knowledge management and aims to accelerate a global adoption of knowledge management (KM) as a distinct and critical field of study for today's professionals. Following on from *Creating the Discipline of Knowledge Management: The Latest in University Research* published in 2005 by Elsevier, this publication proudly bears the imprimatur of George Washington University. Its contents are based on the time-proven research methodologies and scrutiny of the doctoral programs, and it records and characterizes the community's KM practice and research. It goes beyond mere technology implementations to consider the larger KM context including leadership, learning, and organization that make KM successful in real world situations. This book is an essential reference tool for all universities, research centres and organizations working on KM, as well as government and non-governmental organizations and businesses that both research and follow the latest KM research and practices.





## Information Management: Setting the Scene

### Perspectives on Information Management Volume 1

Editor

**Erik J. de Vries**

**Ard Huizing**

### Synopsis

Now that ICT has become ubiquitous and many technology-related activities are sourced from outside companies, information managements identity has become the subject of much debate. Moreover, the interrelatedness of business, society and ICT adds to the management of information systems the need to understand what the true value of information is for managers, politicians, employees, customers, business partners and society at large. Hence, the focus of information management is shifting away from the management of ICT and sophisticated data production to superior information use. Setting the scene for tomorrow, this first volume in the new book series Perspectives on Information Management provides a highly needed vocabulary to discuss information management's present state and the need to develop a new identity that better fits current times. It presents an integrative framework for information management, it puts information management in an historical context, it critically examines the assumptions underlying information management, and delves deeply into four current and core issues in the field: ICT, strategy and identity; ICT (out)sourcing; customer-oriented innovation; and designing information and organizations. Featuring seminal contributions to these topics from leading authorities in the field, this volume is targeted at information practitioners, academic researchers and higher education teachers. It is written by leading international scholars and industry experts. It presents cutting-edge innovative research material on information management. It covers past, present and future trends and critically examines the assumptions underlying information management.



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the farther forward you are  
likely to see”

Winston Churchill

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