Note: Page numbers followed by "n" indicate notes.

Absolute income theory, 4	Business
Absorption, 80	management, 64
dimension of employee	operation strategy, 64
engagement, 81	strategy, 27
Accessibility, 136	
Accidental poverty, 15	Capital Goods Index, 185
Adjusted goodness of fit index	CEIC database, 171, 183 <i>n</i> 3
(AGFI), 71	China
Adjusted R^2 test, 159	economic growth in, 3
Adoption of information on purchase	economic reforms, 2
intention, 191–192	economy, 2
Advanced economies (AEs), 169	Chinese economic policies, 2, 169
Age, 144, 147	Chi-square test, 195
Akaike's information criterion (AIC),	Collaboration, 93
195–196	Collaborative teamwork, 80
Asian financial crisis, 2–3	Collinearity assessment, 120
Association of Southeast Asian	Comparative fit index (CFI), 71
Nations (ASEAN), 3	Competitive difference potential
Assurance, 157	(CDP), 64
Attitudes toward information	Competitive performance
on information usefulness, 190-191	mediating effects on, 67–68
on purchase intentions, 192	relations between environmental
Auditing practices, 44	activity, relational
Authentic leadership, 105	marketing and, 65–66
Auto Index, 185	relations between environmental
Autoregressive integrated moving	activity and, 64–65
average forecasting	relationship between environmental
(ARIMA forecasting),	activity, green corporate
172–173	image and, 67
Autoregressive model (AR model), 4	theory, 63–64
Average variance extracted (AVE), 50	Competitors, 44
	Confidence interval bias corrected (CI
Badan Pusat Statistik (BPS), 14	BC), 122
Bombay Stock Exchange (BSE), 171	Confirmatory factor analysis (CFA),
Bankex, 173	210
Sectoral Indices, 185	via PLS-SEM, 114–120
Bootstrapping, 50	Consistent AIC (CAIC), 196
Bulan Terang Utama, 14–15, 20	Construct validity test, 194
Dulan Terang Otallia, 14–15, 20	Construct validity test, 194

Consumer Durables Index,	DF-based recovery path
Contemporary global business	estimation, 174–177
activity, 60	economic activities, 168–169
Convenience sampling, 158	financial markets and risk
Convergent validity, 48, 114–115,	transmission, 177–181
117–119	health protocol, 28
Corporate governance (CG), 104	high-frequency indicators and
assessment of structural model,	loadings, 186
120–125	literature review, 169
confirmatory factor analysis via	pandemic, 14, 104–105, 168
PLS-SEM, 114–120	SARIMA model specifications, 186
correlation analysis, 113	timing and level of convergence
covid-19 pandemic crisis, 104–105	with pre-COVID-19 trend,
data and methodology, 110–111	186
descriptive analysis, 111–113	two-sample KS test, 185–186
EC and EOCB, 107	Creating shared value (CSV), 27
EL and, 106–107	Credibility of information on
EL and EC, 105–106	information usefulness, 190
EL and EOCB, 106	Crisis, 4
and EOCB, 107–108	Critical N test, 196
findings, 111	Cronbach's alpha method, 50, 159
literature review and hypotheses	Cross-country trade, 40
development, 105	Customer relations (CUR), 65
mediating role of EC, 109–110	Customer relations management
and OS, 108–109	(CRM), 65
reliability test via PLS-SEM, 114	Customer(s), 44, 188–189
research implications, 125–126	care, 30
Corporate image, 66	customer-approved activities, 40
Corporate scandals, 104	integration, 43
Corporate social responsibility (CSR),	satisfaction, 30
24–25, 26	Cyclical economy, 15
Corporate strategy, 40	Cychour occinomy, 10
Corporations, 24	Data collection technique, 158
Correlation analysis, 113	Dedication, 80
Corruption perception index (CPI),	dimension of employee
104	engagement, 81
Costs, 93	Deepwater Horizon oil rig, 104
ΔCoVaR, 169–171	Descriptive analysis, 111–113
construction, 173–174	Descriptive data analysis, 210
COVID-19	Descriptive quantitative method, 27
ARIMA forecasting, 172–173	Descriptive statistic, 29–30
BSE Sectoral Indices, 185	Determination coefficient test results,
Δ CoVaR construction, 173–174	162
crisis, 170	Directorate General of
data and methodology, 171	Taxes (DGT), 156
DE analysis 171_172	Discriminant validity 49–50 115 119

Distribution rate, 93	test of construct validity and
Distributors, 44	reliability, 194
Dividend, 170	Emerging market and developing
Dynamic capability, 92–93, 99–100	economies (EMDEs),
relationship between dynamic	169–169
capability and operational	Emotional factor, 66
performance, 95	Empathy, 158
Dynamic factor (DF), 171	Employee engagement, 80–81
analysis, 171–172	conceptual framework, 82–83
DF-8, 172	data and methodology, 84–85
DF-based recovery path	findings, 85–88
estimation, 174–177	literature review, 81
Dynamic factor models (DFMs), 169	Employee Organizational Citizenship Behavior (EOCB), 106
Economic burden of poverty	CG and, 107–108
alleviation, 14	EC and, 107
Economic dimension, 16, 20	and organizational success, 108
human dimensions against social	Employee relations (EMR), 65
and cultural dimensions	Employees, 108
and, 18–19	groups, 80
political dimensions of, 19–20	Engagement, 80
protection dimensions of, 20	Enterprise-level competitive benefit, 93
Economic performance of China	Entertainment, 208
China and US GDP comparison	Entrepreneur, 144, 146
chart, 10	Entrepreneurial self efficacy (ESE),
data and methodology, 4-5	140
findings, 5–9	Entrepreneurship, 139, 140–141
literature review, 2–4	data and methodology, 142–146
Ecotourism, 207	data of tourist arrivals by province
Education, 141, 144, 147, 208	in Indonesia, 137
Effective SCM, 39	education, 141
Electronic word of mouth (eWOM),	findings, 146
188, 197–198	gender, 142
conceptual framework, 192	literature review, 140
data and methodology, 192	location, 141
findings, 194	location effect of origin on tourism
hypothesis testing, 196	sector, 150–151
information, 199–200	marital status, 142
literature review, 189–192	marital status effect on tourism
measurement, 193–194	sector, 151
participant and procedure, 192–193	research findings, 149
social media, 198–199	self-efficacy, 139–140
statistics of variables, 194–195	total data of Indonesian tourist
structural test analysis, 195	arrivals, 138
suitability analysis of all models,	tourism, 140
195–196	tourism industry, 136

Environmental activities, 60	Eurozone debt crisis, 3
competitive performance theory,	Expected cross-validation index
63–64	(ECVI), 195
data analysis, 69	Expenditure, 14
data and methodology, 68	Experience theory, 208
environmental activity theory,	Explanatory factor analysis, 69, 71
64–65	External integration, 43
green corporate image theory,	External stakeholders, 30
66–67	
literature review, 63	Fast-moving consumer goods
managerial implications, 74–75	(FMCG), 173
measure, 68–69	Financial, 42 (see also Marketing)
measurement models, 71	activity, 63
mediating effects on competitive	markets, 177–181
performance, 67–68	Financial performance (FIP), 3, 63-64
recommendations, 75	First-order measurement model,
relational marketing theory, 65–66	114–117
reliability and validity, 71	Fit index, 196
sample and data collection, 68	FMCG Index, 185
SEM, 71–74	Food Barn, 15
theoretical implications, 74	Food technology, 60
theory, 64–65	Foreign direct investment (FDI), 3
Environmental awareness, 40	Foreign loans, 38
Environmental conformity, 44	Fornell-Larcker's discriminant
Environmental management, 60	method, 11
Environmental sustainability, 38	Friendly organization environment
Environmental uncertainty, 44–45	(EFA), 67
dimensions, 41	F–test, 162
relationship of environmental	Functional factor, 66
uncertainty to green	
innovation and	Gender, 142, 144, 148
performance, 47	Global Competitiveness Index (GCI),
Environmentally friendly innovations,	38
41	Global crises, 3
Escapism, 208	Global financial crises, 2
Esthetics, 208	Goodness of fit, 196
Ethical climate (EC), 105–106	Goodness of fit index (GFI), 71
and EOCB, 107	Google forms, 96
mediating role of, 109	Government treasurer, 163
Ethical consciousness, 104	Green business, 39
Ethical leadership (EL), 104	Green corporate image theory,
and CG, 106–107	64–65
and EC, 105–106	Green credibility, 66
and EOCB, 106	Green innovation, 40, 44–45
Ethical management, 104	data collection, 48
European debt crisis, 3	environmental uncertainty, 44-45

GSCI, 43–44	statistic description, 160
GSCM, 42–43	taxation knowledge, 162–163
literature review and hypothesis	0 ,
development, 42	Healthcare Index, 185
measurement model, 48–50	Hedonism, 208, 211
performance, 45	Heterotrait-Monotrait ratio of
questionnaire, 58	correlations (HTMT), 11
relationship between GSCI and	High-frequency indicators and
green innovation and	loadings, 186
performance, 46–47	High-income countries, 168
relationship of environmental	Human dimension, 16
uncertainty to green	against social and cultural
innovation and	dimensions and economic
performance, 47	dimensions, 18–19
relationship of green innovation	Hypothesis testing, 159–162, 196
and performance, 48	for combination of SOE and non-
research instruments, 48	SOE, 98–100
research method, 48	for non-SOE, 96–98
results, 50–52	for SOE, 96
SMEs, 38–39	
supply chain activities, 39–40	Impressive tourism experiences, 207,
Green process innovation, 44–45	208
Green product innovation, 44–45	Improvement of environmental
Green reputation, 66	compliance (IEC), 64
Green supply chain integration	In vitro fertilization (IVF), 189
(GSCI), 40, 41, 43–44	India, 168
relationship between GSCI and	Indian economy, 169
green innovation and	banking sector of, 179
performance, 46–47	Indonesia, 93
Green supply chain management	economy, 38
(GSCM), 40–41, 42–43	income tax law, 156
Gross domestic product (GDP), 4,	stakeholders in, 206
6–9, 24, 169	tourism in, 136, 140, 142
Gunung Kidul Regency	Indonesian Family Life Survey
data analysis, 159	(IFLS), 143
description of data, 159	Indonesian government program, 136
hypothesis development,	Indonesian State Budget (APBN), 156
155–156	Indonesian tourism, 136
hypothesis testing, 160–162	Inductive research approach, 95
KAUR of village financial,	Information adoption (AI), 195
156–157	on purchase intention, 191–192
reliability and validity tests,	Information technology (IT), 173
159–160	index, 185
research limitations and future	Information usefulness, 195
research, 164	attitudes toward information on,
research method 158-159	100 101

111.111 61 6 11 100	M.1 . I
credibility of information on, 190	Malaysia International Shipping Corp
on information adoption, 191	(MISC), 104
quality of information on, 189–190	Marital status, 142, 144, 148–149
Innovation, 38, 40, 92–93	Marketing, 92–93
Innovation orientation, 92, 98–99	capability, 92, 99
relationship between innovation	power categories, 92
orientation and operational	relationship between marketing
performance, 94	capability and operational
Instagram, 188–189	performance, 94
Internal integration, 43	skills, 93
Internal stakeholders, 30	Married business people, 142
International Monetary Fund (IMF),	Materiality, 25–26
168	Measurement, 193–194
International Organization for	Measurement models, 48, 71, 210
Standardization (ISO), 45,	convergent validity, 48
64	discriminant validity, 49–50
14001 certification, 45	evaluating model, 50
Inventory, 42	Memorable tourism experience, 208
inventory, 42	Metal Index, 185
Java, 141	Micro, small, and medium enterprises
Java-Bali region, 150	(MSMEs), 24, 26, 38, 83
Job field, 144, 146	analysis of material issues, 31–32
Job opportunities, 14	CSR, 26
Job opportunities, 14	descriptive statistic, 29–30
Vaigan Mayan Ollvin samuling valva	-
Kaiser–Meyer–Olkin sampling value	legitimacy theory, 25
(KMO sampling value), 194	prior literature, 26–27
KAUR of village financial, 156–157	literature review, 25
taxation knowledge of, 157	materiality, 26
taxation sanctions of, 158	relevant material issues in
taxation services of, 157–158	manufacturing industry, 33
Knowledge, 157	research method, 27
	results, 28–29
Leaders, 80	stakeholder theory, 25
Leadership, 80 (see also Ethical	stakeholders, 30–31
leadership (EL))	Modern ecological theory, 43
Learning by doing, 24	Multinational enterprises (MNEs), 60
Legitimacy theory, 25	Mumbai interbank offer rate
Less consumption (LEC), 64	(MIBOR), 174
Likert scale, 16	
Local community relations	National Center for Sustainability
(LCR), 65	Reporting (NCSR), 24
Location, 141, 144, 147–148	National Economic Recovery
Logistic regression function, 145	Acceleration Program
Logit regression, 144	(PEN), 14
Lower-middle income countries, 168	Nationwide lockdown, 168
Low-income countries, 168	Natural food resources, 60

Neighborhood reinforcement method	relationship between innovation
(NRM), 14	orientation and, 94
analysis and result, 17	relationship between marketing
Bulan Terang Utama,	capability and, 94
14–15	result of operational performance
human dimensions against social	modeling and hypothesis
and cultural dimensions	testing for SOE, 96
and economic dimensions,	result of operational performance
18–19	modeling and hypothesis
literature review, 15–16	testing for non-SOE, 96–98
methodology, 16–17	result of operational performance
political dimensions of	modeling and hypothesis
sociocultural dimensions	testing for combination of
and economic dimensions,	SOE and non-SOE, 98–100
19–20	Organizational citizenship behavior
protection dimensions of	(OCB), 105
sociocultural and economic	Organizational success (OS), 108
dimensions, 20	CG and, 108–109
sociocultural dimensions and	Organizational support perception, 81
economic dimensions, 20	Organizations, 80
Non-banking finance companies	
(NBFCs), 181	Pandemic risk, 170
Nongovernmental organizations	Partial Least Square–Structural
(NGOs), 24	Equation Modeling (PLS-
Non-SOE, 93	SEM), 111
operational performance modeling results for, 96	confirmatory factor analysis via PLS-SEM, 114–120
result of operational performance	reliability test via, 114
modeling and hypothesis	Partial mediation model, 73
testing for, 96–98	Participant, 192–193
result of operational performance	Path coefficient assessment,
modeling and hypothesis	118–120
testing for combination of SOE and, 98–100	Pearson product-moment correlation coefficient, 113
Normed fit index (NFI), 71	Perceived organizational support, 80–81, 84, 87
Oil and Gas Index, 185	Performance, 45
Open market economy, 2	relationship of green innovation
Operational definition of	and, 48
variable, 144	Persistent poverty, 15
Operational efficiency, 93	5-point Likert scale, 48, 68
Operational performance	Political dimension, 16
modeling results for SOE and non-	of sociocultural dimensions and
SOE, 96	economic dimensions,
relationship between dynamic	19–20
capability and, 95	Poverty, 14–15, 168

impact of COVID-19 pandemic, 15	Risk transmission, 177–181
Power parity theory, 4	Root mean square error of
Pre-COVID, 183n5 (see also COVID-19)	approximation (RMSEA)
timing and level of convergence	71, 196
with pre-COVID-19 trend,	0 1 1.150
186	Sample research, 158
Procedure, 192–193	Sanction, 157
Process, 42	Seasonal autoregressive integrated
Product life cycle, 42	moving average forecast
Productivity, 14	techniques (SARIMA
Profit, planet, and people (triple P),	forecast techniques),
25, 28	171–172
Protection dimension, 16	specifications, 186
of sociocultural and economic	Seasonal poverty, 15
dimensions, 20	Seasonality, 172
Public awareness of environmental	Second-order measurement model,
sustainability, 38	117–120
Public consumption, 5	Self-efficacy, 139–140
Purchase intention	Service, 157
attitudes toward information on, 192	Severe acute respiratory syndrome
information adoption on, 191–192	coronavirus 2 (SARS-
	CoV-2), 168
Quality, 93	Sinar Mas Group, 24
of information on information	Single business actors, 142
usefulness, 189–190	Small and medium enterprises
Quantitative information, 96	(SMEs), 24, 38–39, 60, 95,
Quantitative research method, 110	139
Questionnaire, 16, 58, 158	SmartPLS 3.0, 111
D 1 100 151	Smooth transition autoregressive
Recovery paths, 169, 171	modeling (STAR
DF-based recovery path	modeling), 5
estimation, 174–177	Social and environmental
Reduction or elimination of hazardous	responsibility
waste (RHW), 64	(CSER), 67
Regional Tourism Regional Master	Social media, 188, 198–199
Plan, 206	Sociocultural dimension, 16, 20
Regression model, 4, 85	political dimensions of, 19–20
Relational marketing theory, 65–66	protection dimensions of, 20
Reliability, 71, 93, 157–159	SRISK measure, 170
test via PLS-SEM, 114	Stakeholder relations (STR), 65
tests, 159–160, 194	Stakeholders
Reputation and credibility (REC), 67	in Indonesia, 206
Research model, 158	theory, 25, 29
Reserve Bank of India (RBI), 181	Standardized root mean square
Responsiveness, 157	residual (SRMR), 71
Revisit intention, 209	State-owned enterprise (SOE), 93

operational performance modeling	Tangibles, 158
results for, 96	Taxation knowledge, 162–163
result of operational performance	of KAUR of village
modeling and hypothesis	financial, 157
testing for, 96	Taxation sanctions, 157
result of operational performance	of KAUR of village financial, 158
modeling and hypothesis	Taxation services of KAUR of village
testing for combination of	financial, 157–158
SOE and non-SOE, 98–100	Tax-collectors, 156
Statistic description, 160	Tax-cutters, 156
Statistical Package for Social Sciences	Taxpayers, 156
(SPSS), 111, 158	Teamwork, 80, 82
Statistical software, 111	Technological uncertainty, 44
Statistics of variables, 194–195	Technology, 44
Stock market, 170	Telecom Index, 185
Strategic marketing principles, 92	Thailand, 60
Strategic Plan of the Ministry of	Thought-action repertoires, 124
Tourism and Creative	Threshold Autoregressive model
Economy, 136	(TAR model), 4, 6
Stress tests, 181	Tourism, 140, 206
Structural causality model, 210	data analysis, 210
Structural equation modeling (SEM),	data and methodology, 209
16, 71–74, 96, 193, 208	data source, 210
(see also Partial Least	destination image concept, 208
Square-Structural Equation	industry, 136
Modeling (PLS-SEM))	literature review, 207
Structural model assessment, 120	measurement design, 209-210
assessment of mediation effect,	memorable tourism experience, 208
122–125	motivation, 207–208
collinearity assessment, 120	result, 211–214
path coefficient assessment,	revisit intention, 209
120–122	tourist destination, 206–207
Structural test analysis, 195	WOM, 208–209
Subprime mortgage crisis, 3	Tourist destination, 206–207
Suitability analysis of all models,	Trade war, 4
195–196	Trading partner markets, 60
Superior-subordinate	Training, 29–30
relationships, 80	Transactional leadership, 82
Supplier relations (SUR), 65	Transformational
Supplier(s), 44	leadership, 82, 87
environmental management, 64	Travel motivation variable, 211
integration, 43	Treasury bill (T Bill), 174
supplier-buyer relationships, 42	Trust, 189
Supply chain management (SCM), 39	<i>t</i> -testing value, 160
Survey-based research strategy, 95	Two-sample KS test, 185–186
Sustainability, 24, 26	Two-stage approach, 114

United Nations World Tourism Organization (UNWTO), 136

Upper-middle income countries, 168 Urbanization, 141 US Lacey Act, 39 US President Donald Trump, 2 US-China Trade War, 2

Validity, 71, 158–159 tests, 159–160 Value at risk (VaR), 179 Versatility, 93 Vigor, 80 dimension of employee engagement, 81

WarpPLS software, 96
West Java Province, 206
Word of Mouth (WOM), 208–209,
213
World Economic Forum (WEF), 38
World Economic Outlook (WEO), 168
World Health Organization (WHO),
168