## SUBJECT INDEX

Agency problem, 125–126, 128–129, 138 Australia, 111, 122, 154, 163–164, 166–167, 171, 227 Authenticity, 3, 9, 11, 13–20, 213

Best practices, 89, 91, 93, 95–99, 101–103, 105

Cairns, 163–164, 171–177, 179–181 Career paths, 55–56, 61, 63, 65 CHAID, 3, 5, 7, 9, 11–13, 15, 17–19 Communication, 27, 95, 97, 109–110, 114, 116–120, 129–130, 235, 238 Coping mechanisms, 69, 71–73, 77–84 Corporate governance, 125–129, 131–133, 135, 137–138

Day trips, 195–197, 201–202 Dining experience, 170, 207–209, 211–221

Economic impacts, 192

Food, 4, 36–37, 40–41, 45, 92, 95–96, 102, 105, 121, 163–167, 169–181, 207, 209, 211–221, 226

Health tourism, 109, 111, 113, 115, 121 Hospitality education, 156 Hotel products, 231, 238

Importance-performance analysis, 207, 209–210, 215–216 Interpretative research, 53–54

Job and industry characteristics, 65

Leisure constraint, 26, 28–29, 31–33, 35, 38, 42, 44–46 Life satisfaction, 25–35, 37, 39–45, 47

Majorca, 185–193, 195–202 Medical facilities, 109, 114, 116–120, 122

Nature-based tourism, 9, 11, 19

Occupational behavior, 142, 144, 148

Recreation conflict, 69
Recruitment strategy, 153
Rental car, 185–190, 192–193, 196–201
Restaurant selection factors, 207, 214–215, 218–219
Retention strategy, 153

Senior citizen, 223–237
Segment, 3, 6–7, 11–13, 17–18, 70, 76, 112, 114–116, 168, 172–173, 180–181, 186, 211, 223, 225, 228–230, 232, 234–235, 237
Servicescape, 207, 211, 213–221
Singapore, 109–121
Sustainability, 3, 8–11, 13–16, 18–20, 89–93, 95–97, 99, 101, 103, 105
Sustainable management, 89, 97–99

Thai labor, 25–26, 31, 33–35, 37 Turnover intentions, 52–53, 63, 65

Water-based activities, 69, 75–77, 79–83 Wine, 163–181 Work values, 141–158